

STANDARD MOTOR PRODUCTS, INC. UNILATERAL MINIMUM ADVERTISED PRICE POLICY FREQUENTLY ASKED QUESTIONS

Standard Motor Products, Inc. ("SMP") provides these answers to Frequently Asked Questions ("FAQs") as a service to our customers who are seeking information regarding our Unilateral Minimum Advertised Price Policy ("MAP Policy"). These FAQs are for illustrative purposes only and provide a summary of the main features of the MAP Policy. Please refer to the MAP Policy for the complete details of the policy. To the extent there is any disagreement over the interpretation or enforcement of the MAP Policy, the view of SMP will control. Terms not otherwise defined herein shall have the meanings ascribed to them in the MAP Policy.

Q: What is a Minimum Advertised Price ("MAP") Policy?

A: A MAP policy is a policy that is implemented unilaterally and states how Direct Customers and Downstream Resellers can advertise certain products. A MAP Policy governs advertised price, not the actual resale price. All Direct Customers and Downstream Resellers remain free to set the ultimate resale price as they wish.

Q: What is a Direct Customer and a Downstream Reseller?

A: A "Direct Customer" is a person or business entity that purchases Covered Products directly from SMP. A "Downstream Reseller" is a person or business entity located in the United States of America that purchases Covered Products for resale from a Direct Customer.

Q: When does the MAP Policy go into effect?

A: The MAP Policy went into effect on October 1, 2019. However, enforcement of the MAP Policy did not commence until January 1, 2020 to allow its Direct Customers and Downstream Resellers time to comply with provisions of the MAP Policy. The MAP Policy will remain in effect until such time as written notice is provided by SMP that the MAP Policy has been terminated or modified.

Q: Which of SMP's products does the MAP Policy cover and what is the minimum price for each product?

A: The MAP Policy applies to the "Covered Products" which are specified on a schedule made available by SMP. The applicable MAP price for each Covered Product is available at <u>http://smp.channelsync.com</u> or <u>https://www.standardbrand.com/en/products/blue-streak/mappolicy/map-policy</u>. SMP may add, remove or otherwise modify the schedule of Covered Products and the applicable MAP prices at any time at its discretion, and will announce such changes to its Direct Customers via written notice.

Q: Are all forms of advertising covered by the MAP Policy?

A: Yes. All forms of advertising (electronic or otherwise) are covered. The MAP Policy prohibits advertising a Covered Product below the MAP price, in any form. However, the MAP Policy is not applicable to internet site "check-out" pages or "shopping cart" pages where the customer makes their purchase election because once the pricing is associated with the end customer's intent to purchase, the price is deemed the "selling price" and not an advertisement covered by the MAP Policy.

Q: Are there any exceptions to the MAP Policy?

- A: Yes. The following types of advertisements shall not be a violation of the MAP Policy:
 - advertisements that a customer may "call for price" or "email for price," so long as no price is listed;
 - advertising that the Direct Customer or Downstream Reseller has "the lowest prices" or will match or beat its competitors' prices, so long as no advertised price is below MAP; and
 - distributor-to-distributor advertising.

Q: Would advertising without any reference to price violate the MAP Policy?

A: No. Advertising without a price does not constitute a violation of the MAP Policy.

Q: Does the MAP Policy apply to the actual sale prices of the Covered Products?

A: No. Every Direct Customer and Downstream Reseller is free to establish any sale price that they choose. The MAP Policy only applies to the advertised prices of Covered Products.

Q: What are the consequences for violations of the MAP Policy?

A: SMP alone shall make all decisions pertaining to the enforcement of the MAP Policy. The MAP Policy explains the actions that SMP may take upon one or more violations of the MAP Policy. However, the consequences of violating the MAP Policy are non-exclusive and do not limit or waive in any way the legal, equitable and other remedies available to SMP under any other SMP policy or contract, or pursuant to any applicable law or regulation.

See table below for a summary of potential penalties for violations of the MAP Policy:

Violations by Downstream Resellers:

1 st violation	2 nd violation	3 rd violation	4 th violation	Each additional violation
A violation notice will be	A violation notice will	A violation notice will	A violation notice	Same treatment as
sent, and the Downstream	be sent, and the	be sent, and for up to	will be sent, and	if a new 4 th
Reseller must remove or	Downstream Reseller	90 days, SMP may, in	for up to 180 days,	violation has
stop such violation within	must remove or stop	its discretion, include	SMP may, in its	occurred.
14 days or other	such violation within 30	the Downstream	discretion, include	
timeframe indicated by	days or other timeframe	Reseller on the Do-	the Downstream	
SMP.	indicated by SMP.	Not-Sell List.	Reseller on the	
			Do-Not-Sell List.	

Violations by Direct Customers who Advertise Covered Products on their own Websites:

1 st violation	2 nd violation	3 rd violation	4 th violation	Each additional violation
A violation notice will be	A violation notice	A violation notice will	A violation notice will	Same treatment as
sent, and the Direct	will be sent, and the	be sent, and for up to	be sent, and for up to	if a new 4 th
Customer must remove or	Direct Customer	90 days, SMP may, in	180 days, SMP may,	violation has
stop such violation within	must remove or	its discretion, increase	in its discretion,	occurred.
14 days or other	stop such violation	the prices of the	increase the prices of	
timeframe indicated by	within 30 days or	Covered Products	the Covered Products	
SMP.	other timeframe	purchased by a Direct	purchased by a Direct	
	indicated by SMP.	Customer by 10%.	Customer by 15%.	

Violations by Direct Customers who sell Covered Products to Downstream Resellers:

1 st violation	2 nd violation	3 rd violation	4 th violation	Each additional violation
Once a Downstream	Once a Downstream	Once a Downstream	Once a Downstream	Same treatment as
Reseller is placed on	if a new 4 th			
the Do-Not-Sell List	the Do-Not-Sell List	the Do-Not-Sell List	the Do-Not-Sell List	violation has
and the Direct	and the Direct	and the Direct	and the Direct	occurred.
Customer continues	Customer continues to	Customer continues to	Customer continues to	
to sell Covered	sell Covered Products	sell Covered Products	sell Covered Products	
Products to such	to such Downstream	to such Downstream	to such Downstream	
Downstream	Reseller after receiving	Reseller after	Reseller after receiving	
Reseller, a violation	a prior violation notice,	receiving a prior	a prior violation notice,	
notice will be sent,	a violation notice will	violation notice, a	a violation notice will	
and the Direct	be sent, and the Direct	violation notice will	be sent, and for up to	
Customer must	Customer must	be sent, and for up to	180 days, SMP may, in	
remove or stop such	remove or stop such	90 days, SMP may, in	its discretion, increase	
violation within 14	violation within 30	its discretion, increase	the prices of the	
days or other	days or other	the prices of the	Covered Products	
timeframe indicated	timeframe indicated by	Covered Products	purchased by such	
by SMP.	SMP.	purchased by such	Direct Customer by	
-		Direct Customer by	15%.	
		10%.		

Q: What if a Direct Customer or Downstream Reseller repeatedly violates the MAP Policy?

A: A frequent violator of the MAP Policy risks losing the privilege of selling our products and potentially being terminated as an account and be placed on the Do-Not-Sell List.

Q: Can I appeal a decision regarding a MAP Policy violation?

A: No. SMP's decisions cannot be appealed or negotiated.

Q: Do violations expire?

A: No. Violations remain on record indefinitely.

Q: How do I learn more about the MAP Policy?

A: Supporting material like MAP Price Lists, Do-Not-Sell List, and FAQs can be accessed by first registering as a Direct Customer at <u>http://smp.channelsync.com</u> or <u>https://www.standardbrand.com/en/products/blue-streak/map-policy/map-policy</u>.

Q: Who can I contact if I have questions regarding the MAP Policy?

A: Only the Policy Administrator or his/her designated representative(s) is or are authorized by SMP to answer questions regarding the MAP Policy. You can contact them in writing to:

MAP Policy Administrator Standard Motor Products, Inc. 37-18 Northern Blvd. Long Island City, NY 11101 email: <u>SMPmap@brandprotectionagency.com</u>